

GRANADA LUXURY READERS

SUSTAINABILITY REPORT

2025



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# ABOUT THE REPORT

As Granada Luxury Okurcalar Hotel, we are aware of the responsibilities and work required by Sustainable Tourism.

Our work within the scope of sustainability started with the Green Star scope in 2014 and continued with the ISO 14001:2015 Environmental Management System in 2017.

For sustainable tourism and the environment;

By complying with the standards determined by the laws, regulations and legislation in force,

By minimizing our negative effects on the environment, By raising environmental awareness to our guests,

By providing training to our staff,

We aim to increase our environmental awareness and maintain a good future.

As an organization that attaches importance to environmental, social, cultural, economic, health, safety, risk and crisis management, especially the rights of employees within the scope of our facility, we have adopted the understanding of "Sustainable Tourism" and announce our practices in this regard to the public with the "Sustainability Report".



# OUR MISSION and VISION

It is our goal to work hard to maximize our prestige abroad and domestically by creating unforgettable experiences for our guests accompanied by privileged hospitality, meaningful and important opportunities for our teammates, a higher value for the Granada brand every year than the previous year, and positive impacts for society.

To make each of our guests experience the difference of privileged hospitality by offering wonderful experiences every time.



# CERTIFICATES

**Bureau Veritas Certification**

MRH TURİZM OTEL İŞLETMELERİ A.Ş.

Bureau Veritas Certification Holding SAS - UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below.

**ISO 14001:2015**

Scope of certification  
The following site is part of the Management System of the above organisation:  
**GRANADA LUXURY RESORT & SPA**  
Okurcalar Mah. Alparslan Türkeş Bulvarı No:191 Alanya

**HOTEL MANAGEMENT, ACCOMMODATION, FOOD, BEVERAGE AND MEETING SERVICES**

Certificate No.: TR021891-003 Version: 1 Issue date: 31-01-2024

The validity of this certificate depends on the validity of the main certificate, which expires on 30-10-2024

Signed on behalf of BVCH SAS UK Branch  
Certification Body Address: 8th Floor, 44 Piccadilly Street, London, E1 8DG, United Kingdom  
Local Office: Ezer Mektepe Oğuzak Akademyası Mah. Çarşı Sok. No: 21 Kat: 8 Mahalle, İstanbul, 34843 Türkiye

Further information regarding the scope and validity of this certificate, and the applicability of the management system requirements, please visit: [www.bv.com](http://www.bv.com)

UKAS Certificate Template Ref: UKAS 4.1

30 Aug 2023

**Bureau Veritas Certification**

MRH TURİZM OTEL İŞLETMELERİ A.Ş.

Bureau Veritas Certification Holding SAS - UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below.

**ISO 9001:2015**

Scope of certification  
The following site is part of the Management System of the above organisation:  
**GRANADA LUXURY RESORT & SPA**  
Okurcalar Mah. Alparslan Türkeş Bulvarı No:191 Alanya

**HOTEL MANAGEMENT, ACCOMMODATION, FOOD, BEVERAGE AND MEETING SERVICES**

Certificate No.: TR021890-003 Version: 1 Issue date: 31-01-2024

The validity of this certificate depends on the validity of the main certificate, which expires on 30-10-2024

Signed on behalf of BVCH SAS UK Branch  
Certification Body Address: 8th Floor, 44 Piccadilly Street, London, E1 8DG, United Kingdom  
Local Office: Ezer Mektepe Oğuzak Akademyası Mah. Çarşı Sok. No: 21 Kat: 8 Mahalle, İstanbul, 34843 Türkiye

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UKAS Certificate Template Ref: UKAS 4.1

30 Aug 2023

**Bureau Veritas Certification**

MRH TURİZM OTEL İŞLETMELERİ SAN. VE TİC. A.Ş.

Bureau Veritas Certification Holding SAS - UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below.

**ISO 22000:2018**

The following site is part of the Management System of the above organisation:  
**GRANADA LUXURY OKURCALAR**  
ALARA TURİZM MERKEZİ, OKURCALAR MEVİ, 07040 ALANYA, ANTALYA, TÜRKİYE

**FOOD AND BEVERAGE PREPARING AND SERVICE IN HOTEL**

Certificate No.: TR021892-003 Version: 1 Issue date: 29-01-2024

The validity of this certificate depends on the validity of the main certificate, which expires on 08-10-2024

Signed on behalf of BVCH SAS UK Branch  
Certification Body Address: 8th Floor, 44 Piccadilly Street, London, E1 8DG, United Kingdom  
Local Office: Ezer Mektepe Oğuzak Akademyası Mah. Çarşı Sok. No: 21 Kat: 8 Mahalle, İstanbul, 34843 Türkiye

Further information regarding the scope and validity of this certificate, and the applicability of the management system requirements, please visit: [www.bv.com](http://www.bv.com)

UKAS Certificate Template Ref: UKAS 4.1

July 01, 2023

**Bureau Veritas Certification**

MRH TURİZM OTEL İŞLETMELERİ SAN. VE TİC. A.Ş.  
(GRANADA LUXURY HOTEL & CONVENTION CENTER BELEK)

Bureau Veritas Belgelendirme Holding SAS - İngiltere Şubesi yukarıda adı geçen kuruluşa, Yürürlük Durumunda olduğunu ve aşağıda belirtilen belgelenmiş yönetim sistemi standartlarının gerekliliklerine uygun olduğunu onaylamaktadır.

**ISO 50001:2018**

Aşağıdaki site, yukarıdaki kuruluşa Yürürlük Durumunda bir parçadır:  
**GRANADA LUXURY OKURCALAR**  
ALARA TURİZM MERKEZİ OKURCALAR MEVİ, 07040 ALANYA, ANTALYA, TÜRKİYE

**OTEL YÖNETİMİ, KONAKLAMA, YİYECEK VE İÇECEK VE TOPLANTI HİZMETLERİ**

Certificate No.: İND.23.7641/ENÜ-003 Version: 1 Yayın Tarihi: 26-11-2023

Bu sertifikasyon geçerliliği, geçerliliği sona eren ana sertifikasyon geçerliliğine bağlıdır: 19-11-2026

Signed on behalf of BVCH SAS UK Branch  
Certification Body Address: 8th Floor, 44 Piccadilly Street, London, E1 8DG, United Kingdom  
Local Office: Ezer Mektepe Oğuzak Akademyası Mah. Çarşı Sok. No: 21 Kat: 8 Mahalle, İstanbul, 34843 Türkiye

Further information regarding the scope and validity of this certificate, and the applicability of the management system requirements, please visit: [www.bv.com](http://www.bv.com)

UKAS Certificate Template Ref: UKAS 4.1

30 Aug 2023

**Bureau Veritas Certification**

MRH TURİZM OTEL İŞLETMELERİ A.Ş.

Bureau Veritas Belgelendirme yukarıda adı geçen kuruluşun, Yürürlük Durumunda olduğunu ve aşağıda belirtilen belgelenmiş yönetim sistemi standartlarının gerekliliklerine uygun olduğunu onaylamaktadır.

**ISO 10002:2018**

Aşağıdaki site, yukarıdaki kuruluşa Yürürlük Durumunda bir parçadır:  
**GRANADA LUXURY RESORT & SPA**  
OKURCALAR MAH. ALPARSLAN TÜRKES BULVARI NO:191 ALANYA, ANTALYA, TÜRKİYE

**OTEL YÖNETİMİ, KONAKLAMA, YİYECEK İÇECEK VE TOPLANTI HİZMETLERİ İÇİN MÜŞTERİ ŞİKAYETLERİNİN ELE ALINMASI VE DEĞERLENDİRİLMESİ**

Certificate No.: TR021893-003 Version: 1 Yayın Tarihi: 31-01-2024

Bu sertifikasyon geçerliliği, geçerliliği sona eren ana sertifikasyon geçerliliğine bağlıdır: 30-10-2026

Signed on behalf of BVCH SAS UK Branch  
Certification Body Address: 8th Floor, 44 Piccadilly Street, London, E1 8DG, United Kingdom  
Local Office: Ezer Mektepe Oğuzak Akademyası Mah. Çarşı Sok. No: 21 Kat: 8 Mahalle, İstanbul, 34843 Türkiye

Further information regarding the scope and validity of this certificate, and the applicability of the management system requirements, please visit: [www.bv.com](http://www.bv.com)

UKAS Certificate Template Ref: UKAS 4.1

30 Aug 2023

**Sürdürülebilir Turizm SERTİFİKASI**

T.C. KÜLTÜR VE TURİZM BAKANLIĞI

GSTC

TGA

GSTC Sertifikasyon Kodu: I-HAZVTR230302

**GRANADA LUXURY RESORT & SPA**

Türkiye Turizm Sektörü ve Gelişimine Ajans tarafından önerilen bu Sertifikası Bureau Veritas Certification Hong Kong Limited tarafından idare edilen Bureau Veritas Certification Hong Kong Limited GSTC tarafından akredite edilmiş bir ulusal akreditasyon kurumudur [www.gstcouncil.org](http://www.gstcouncil.org) adresinde yayımlanmaktadır.

GSTC tarafından Türkiye Sürdürülebilir Turizm Standartı, Versiyon 3.0, 19 Mayıs 2022'de belirlenen gerekliliklere göre yapılan denetim ve değerlendirme çalışmaları sonucunda Bureau Veritas Certification Hong Kong Limited işbu belge ile yukarıda listelenen Granada Luxury Resort & Spa Sürdürülebilir Turizm Standartı, Versiyon 3.0 19 Mayıs 2022 ile uyumlu olduğunu onaylar. Bu belge, Sürdürülebilir Turizm kategorisindeki turizm kurumlarının karşılanacağı garanti eder.

Sertifika Numarası: BVCH/ST/10-0523  
İş Sertifikası Tarihi: 16/11/2023  
Değerleme Tarihi: 14/11/2024  
Geçerlilik Tarihi: 15/11/2025

İmza  
BERAHİM TAGAY  
Belgelendirme Müdürü

Kuruluş Tarih: Kuruluş Tarihi

**GRANADA**

\*Sürdürülebilir Turizm Programı, T.C. Kültür ve Turizm Bakanlığı tarafından geliştirilmiştir.

**T.C. ANTALYA VALİLİĞİ Çevre ve Şehircilik İl Müdürlüğü**

**SIFIR ATIK BELGESİ (Temel Seviye)**

Tarih: 11/01/2021

Belge No: TS/7/B2/9/314

Adı: **MRH TURİZM OTEL İŞLETMELERİ SANAYİ VE TİCARET ANONİM ŞİRKETİ (GRANADA LUXURY RESORT & SPA)**

Adresi: **ANTALYA, OKURCALAR Mahallesi, ALPARSLAN TÜRKES BULVARI, No: 191-, ALANYA, Türkiye**

Vergi No: **6200573134**

12/07/2019 tarihli ve 30829 sayılı Resmî Gazete'de yayımlanan yürürlüğe giren Sıfır Atık Yönetmeliği'nce Sıfır Atık Yönetim Sistemi'ni kurarak Sıfır Atık Belgesi'ni almaya hak kazanmıştır.

Belge Son Geçerlilik Tarihi: 11/01/2026

Bu belge, güncel olarak imza ile kullanılabilir.

Belge Değerleme Adresi: <https://www.sifiratik.gov.tr>

**SIFIR ATIK**

**e-imzalıdır**

Tevfik ALTINAY  
Çevre ve Şehircilik İl Müdürü



## GRANADA LUXURY HOTELS HISTORY

Granada Luxury Hotels has the title of MRH Tourism Hotel Operations Industry and Trade Inc.

There are 4 properties as Granada Luxury Hotels.



## Granada Luxury Okurcalar 2010

Granada Luxury Okurcalar offers its guests an accommodation experience where luxury is redefined by combining modern design and elegance in every room. With carefully designed details, superior comfort and privileged services, every moment here is planned to make you feel special. Our upper segment rooms make your holiday unforgettable by offering you not just an accommodation but a unique living space. At Granada Luxury Okurcalar, everything is ready for more than you imagine!



## Granada Luxury Beach 2019

At Granada Luxury Beach, we understand the importance of combining the tranquility and luxury offered by nature to provide our guests with a unique holiday experience. Every moment will be unforgettable with personalized services and unique flavors of gourmet cuisines, carefully designed in every detail. In an environment intertwined with natural beauty, you can not only relax but also enjoy life. Granada Luxury Beach offers you your dream holiday with the most special combination of comfort and nature.



## Granada Luxury Belek 2016

Everyone who does not give up on sparkle in their perspective on life, living standards and daily routines, and attaches importance to comfort and exclusive details, is also attentive to holiday routes and accommodation options. Those who are looking for signs that will make them smile and show that they have made the right choice at the first step they enter the door in a facility hope to be hosted "crème de la crème" in a French saying. If you are in favor of a luxurious, sparkling and exclusive holiday experience at world jet set standards, Granada Luxury Belek is waiting for you.



## Granada Luxury Red 2024

Granada Luxury Red is more than just a vacation; it's a magical journey that invites you to another world at every moment. In this tale that begins on the seashore, the fiery red hues of the sunset warm your heart, while each wave leaves a melody of love on the beach. The elegant touches of luxurious details will rekindle your romance. Here, every step turns into a new excitement and every moment into an unforgettable memory. In Granada Luxury Red, you are the hero of the fairy tale, and this beach writes a story that you will remember forever.



Granada Luxury Okurcalar Hotel, MRH TÜRİZM OTEL İŞLETMELERİ SAN. ve TİC. A.Ş.  
We Offer Unique Flavors of Local and World Cuisine to Thousands of Guests a Year.

The facility is built on 24 acres of land.

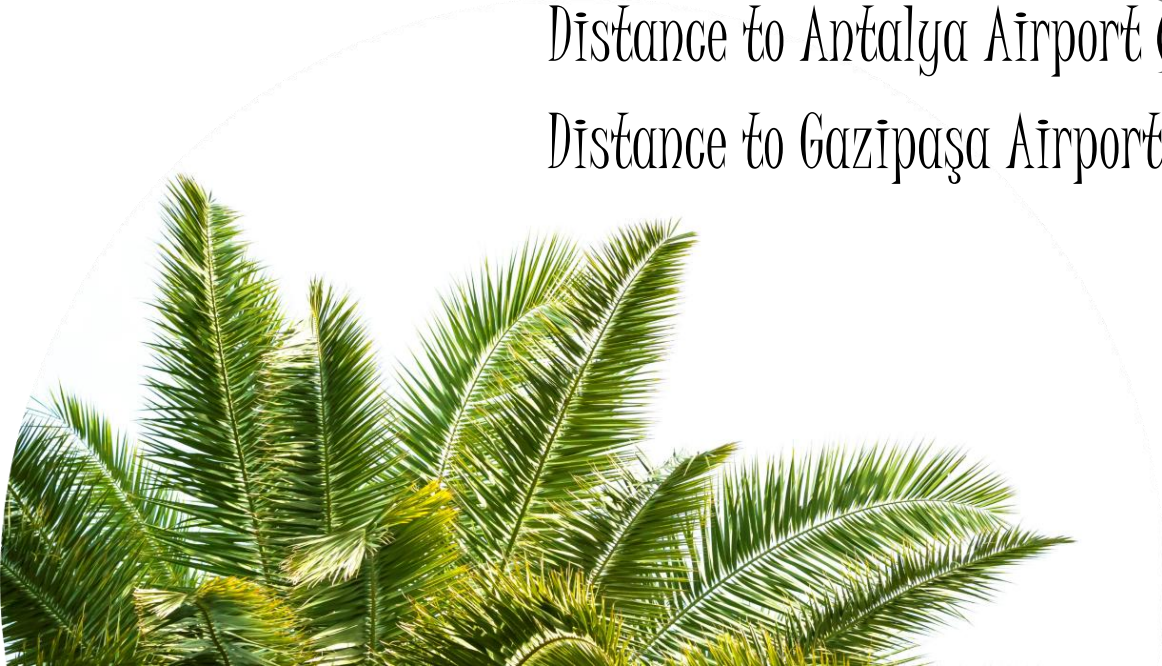
Distance to Alanya Center : 40 km

Distance to Side/Manavgat : 35 km

Distance to Antalya City Center : 95 km

Distance to Antalya Airport (AYT) : 90 km

Distance to Gazipaşa Airport (GZP): 76 km



# GRANADA LUXURY HOTELS INTEGRATED MANAGEMENT SYSTEMS POLICY

As Granada Luxury Resort & SPA Hotel,

To ensure the protection of product safety and quality by prioritizing human health at every stage of the food chain, to provide standardized product quality by working in cooperation with our suppliers,

To carry out our activities in a competitive environment in accordance with international standards, by fulfilling legal requirements, to ensure satisfaction by meeting the needs and expectations of the relevant parties,

Increasing Energy Consumption is defined as "Energy Management and To reduce production without sacrificing product and service quality, safety or all environmental conditions and to reduce production. To ensure a disciplined work structured and organized in line with the more efficient and rational use of energy resources and energy.

To contribute to the protection of the environment in order to minimize the damage we have caused to the environment throughout generations, to leave a livable environment for future generations, to evaluate our environmental impacts, to use energy and natural resources efficiently, to ensure the adoption of environmental awareness by sharing our environmental practices with our business partners and guests.

To record guest complaints and requests without discrimination with an impartial and honest approach, without deviating from the principle of confidentiality, to conclude and provide information within the required time,

To protect the values, to minimize and minimize the risk analyzes that may occur in the facility, and to create a safe working and living space,

In addition, to periodically audit our organizational processes and management systems, to ensure that the structure remains dynamic by making continuous improvement, to organize trainings for all our employees to be included in the system and to use their talents at the highest level, to work with qualified personnel by ensuring the continuity of training.

Quality in managing our activities. We are committed to taking into account the requirements of Environment, Food Safety, Energy Management and Guest Satisfaction Management Systems and to provide the necessary resources for the studies to be carried out in this direction.



## GRANADA LUXURY HOTELS SUSTAINABILITY SYSTEMS POLICY

As Granada Luxury Resort & SPA Hotel,

To aim to be a leading hotel in the long term, monitoring the current and future economic, cultural, social and environmental impacts while addressing the needs of guests, employees, business partners and the people of the region,

To carry out our activities in accordance with international standards and by fulfilling legal requirements, to ensure satisfaction by meeting the needs and expectations of the relevant parties,

To periodically audit our organizational processes and management systems, to ensure that the structure remains dynamic by making continuous improvements, to organize trainings for all our employees to be included in the system and to use their talents at the highest level,

To choose environmentally sustainable suppliers in supplier selections and to supply products by working in cooperation,

In order to leave a livable environment to future generations, to contribute to the protection of the environment, to evaluate our environmental impacts, to use energy and natural resources efficiently, to ensure the adoption of environmental awareness by sharing our environmental practices with our business partners and guests,

To support our guests and staff for the development of the local/region, to protect the working rights of employees, to cooperate with the local/local people against harassment and abuse,

While managing our activities, we are committed to taking into account the requirements in line with the sustainable management system and environmental, social, cultural, economic, quality, human rights, health, safety, risk and crisis management and to provide the necessary resources for the work to be done.



## GRANADA LUXURY HOTELS CORPORATE RESPONSIBILITY POLICY

As Granada Luxury Resort & SPA Hotel,

**BEING ENVIRONMENTALLY FRIENDLY.** Our primary goals are to control our environmental impacts by carrying out studies that will bring advantage to the protection of the environment and cultural heritage in the region where we carry out our activities and as much as possible.

**SUPPORTING THE PEOPLE OF THE REGION.** It is one of our primary goals to revive the economy by selecting the personnel we employ from the people of the region.

**SUSTAINABLE TOURISM.** Meeting the needs of our guests and the people of the region by considering future generations, protecting natural resources and wildlife, saving energy and water, and improving the quality of life are the basis of our activities.

**CREATING OPPORTUNITIES.** We provide internship opportunities to tourism students in our facility to gain working experience. We provide career opportunities by providing training to our employees. By training and training our own employees in our facility, We aim to promote to top positions and grow together.



## GRANADA LUXURY HOTELS OPEN DOOR POLICY

As Granada Luxury Resort Hotel,

To keep the communication channels between employees and managers completely open,

To ensure that employees can discuss their problems with their managers on every subject,

Employees to communicate with the Human Resources department when necessary,

Access to the Operations Manager for solutions that are not available in the problems of the personnel in the facility,

The right of the employee to apply to a senior manager in every problem where it is unresolved, always taking into account the line of authority and responsibilities and the rules of good faith,

We undertake that we will stand by all kinds of problems, especially for our female employees, where men and women are equal in the facility, and that we will solve their problems together.



# GRANADA LUXURY HOTELS ENVIRONMENTAL PROTECTION AND WASTE MANAGEMENT POLICY

As Granada Luxury Resort & SPA Hotel,

We protect the environment in our business, prevent pollution, and attach importance to its protection by reducing our negative effects on the environment. Therefore,

We comply with legal regulations and try to reduce our environmental impact.

We take care to effectively separate our wastes according to their source, groups and hazard classes.

We are working to reduce both the negative effects of using hazardous substances and chemicals only when needed and as much as necessary, as well as the amount of waste.

We contribute to the protection of nature by choosing the materials we buy in our business with "recycling" and "environmentally friendly" labels. We try to create reuse opportunities,

We take care to use disposable materials such as paper, napkins, toilet paper, packaging as much as necessary and leave less waste to nature,

We increase the use of renewable energy and take care to use our natural resources effectively.



## GRANADA LUXURY HOTELS CHILD PROTECTION POLICY

As Granada Luxury Resort & SPA Hotel,

Children are entrusted to us for the future. It is our primary responsibility to recognize them as individuals, to respect their rights, to protect and protect them against all kinds of psychological, physical, commercial, etc. exploitation. To ensure this,

To create a safe space for the children of our guests who come to our facility in order to protect children's rights,

To carry out studies to protect sexual abuse against children and to adopt the rights of children declared by UNICEF,

We do not allow child labor to be used in our own institutions.

We offer environments/opportunities that contribute to the development of children within the business, where they can easily express their thoughts, wishes and feelings, and feel free and comfortable.

We provide training to our employees on the prevention and recognition of child abuse.

We make sure that children are under adult supervision in the activities they participate in.

We organize trainings and support related projects to raise awareness about the protection of children's rights.

When we witness suspicious actions related to children, we first inform the hotel management and ask for help from official institutions when deemed necessary. While managing our activities, we are committed to defending the rights of children in our facility in line with the requirements of the Sustainable Management System and to working by avoiding all kinds of negative behaviors towards children.



## GRANADA LUXURY HOTELS WOMEN'S RIGHTS PROTECTION POLICY

As Granada Luxury Resort & SPA Hotel,

We attach importance to protecting women's rights and gender equality in our business.

In this direction,

We ensure the health, safety and well-being of all our employees, regardless of gender.

We support women's participation in the workforce in all our departments and offer equal opportunities.

We act with the policy of "equal pay for equal work" without gender discrimination.

We distribute duties by observing the principle of equality.

We provide the necessary environment for equal benefit from career opportunities.

We create education policies and support women's participation and raising awareness.

We create a working environment and practices that maintain work-family life balance.

We support women to be in company management and offer equal opportunities.

Women are not allowed to be abused, harassed, discriminated, suppressed, coerced, slandered, etc. We do not allow them to be exposed to situations. We are always aware of the value they add to the world and our institution and support their existence.



## GRANADA LUXURY HOTELS OCCUPATIONAL HEALTH AND SAFETY POLICY

As Granada Luxury Resort & SPA Hotel,

To implement the legal obligations regarding the occupational safety and health of the employees by closely following them,

To review the conditions regularly and to continuously improve them with routine inspections,

To take a preventive approach to occupational health and safety, to identify risks in advance and to take preventive actions, to ensure that facility employees work happily, healthily and safely with the trainings provided,

Based on the Occupational Health and Safety Law No. 6331, we are committed to raising awareness among the personnel with the slogan "My Health, My Safety, My Job".



## GRANADA LUXURY HOTELS CULTURAL, NATURAL, HISTORICAL PLACES POLICY

As Granada Luxury Resort & SPA Hotel,

You, our esteemed guests, have information about the cultural identity of our country and have a positive

It is very important for us to contribute.

To provide a strong cultural awareness and respect as a facility,

Contributing to the preservation of local historical, archaeological, cultural, and spiritually significant sites

to be present and to prevent the deterioration of the natural texture by helping with the local people,

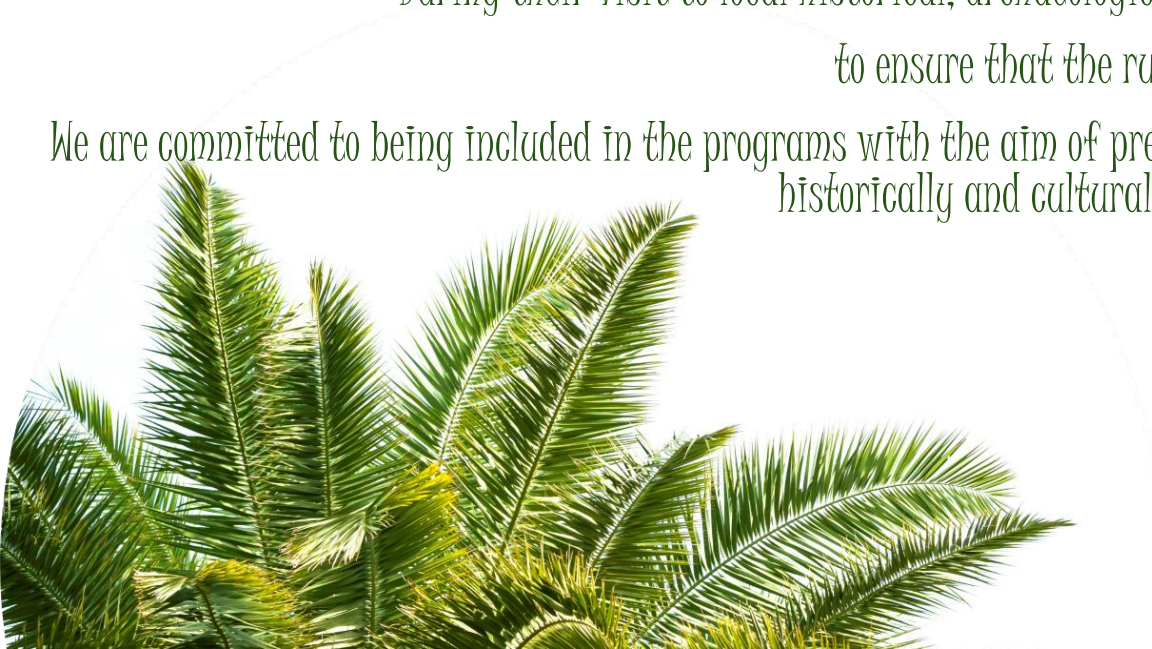
In order for our guests to experience the values of the Alanya region, cultural, natural and

to promote historical places,

During their visit to local historical, archaeological, cultural, and spiritually significant sites

to ensure that the rules are followed,

We are committed to being included in the programs with the aim of preserving these values together with the local community of visits to historically and culturally important places.



## GRANADA LUXURY HOTELS STAFF WORKING CONDITIONS, HUMAN RIGHTS POLICY

To ensure that all our employees work in team spirit, not individually,  
To adopt a sense of belonging in our employees and to protect their secrets and personal information,

To give importance to career planning,

To include social activities,

To comply with the laws regarding working hours,

To ensure that all our employees who have a contract with our hotel have the right to a free examination to the workplace physician working in our hotel, which works within the contracted hospital, and to provide discounted analysis / examination and examination within the contracted hospital,

Our hotel employs more disabled personnel than stipulated by law. To work in non-isolated environments, within the limit of what they can do (in non-hazardous jobs and according to the availability of their physical condition), in conditions where they will be equal to other colleagues and social priority according to their disability,

Not to cut salaries due to disciplinary practices,

To pay the cost of overtime work not as leave (free time), but as a wage for the purpose of economic contribution,

To give annual leave rights immediately after vesting,

We undertake not to make an upper age limitation by giving importance to the professional competence and experience of the person.



## GRANADA LUXURY HOTELS PURCHASING POLICY

As Granada Luxury Resort & SPA Hotel,

In order to provide the best quality service, which is our main goal, we need the support of all our collaborators, we are evaluated and our purchases are made by taking into account the following points.

To pay attention to the fact that the electricity usage type is A-C class in the purchase of electrical devices in our business,

Local suppliers will be used primarily in the purchases made by our business, and if there is a significant price and quality difference between local suppliers and other suppliers, to prefer others,

To introduce local products and traditions to the guests,

To pay attention to the fact that the product to be purchased is environmentally friendly and economical products, to pay attention to the fact that all products purchased comply with quality standards, to request quality certificates from the supplier (at the time of the first purchase),

To prefer large-scale, large-packaged, recyclable products that produce as little waste as possible in the purchases to be made to our business,

To prefer environmentally friendly gas and Class A electricity-saving devices in the air conditioning devices to be taken into our business,

To prefer environmentally sustainable products that are sustainably produced/provided from sustainable sources,

We undertake to work with companies that have fulfilled all legal requirements regarding environment and energy.



## GRANADA LUXURY LOCAL COMMUNITY RELATIONS AND SOCIAL RESPONSIBILITY POLICY

As Granada Luxury Resort & SPA Hotel,

To support working in cooperation with the institution to which we are regionally affiliated, by developing economic and social benefits for the residents of the region and the business community,

To protect local resources and opportunities and to support their accessibility,

To buy its products from the immediate environment as much as possible, to help reduce the CO<sub>2</sub> emission caused by vehicles during transportation thanks to the purchases made from the immediate environment, and thus to help the economic development of the tradesmen of the region,

To prefer the people of the region in their recruitment preferences,

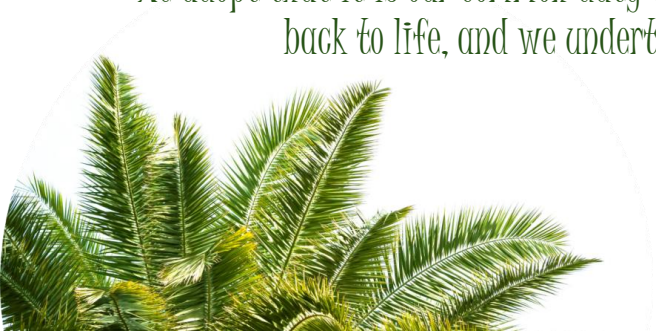
To hold meetings in order to take into account local characteristics, sensitivities and the needs of the local people in the decisions to be taken,

To sponsor, to support local events and organizations,

In order for the children living in the region to benefit from the facilities of our hotel, we will determine a partner school on certain days of the year and host the children in our hotel,

To cooperate with the Turkish Spinal Cord Paralytics Association in the "Plastic Cap Project" by collecting our plastic caps in order to enable the orthopedically disabled individual to move freely on their own and explore the world they live in,

We adopt that it is our common duty to protect our nature, which we borrow from future generations, especially to bring the burning lungs of our country back to life, and we undertake to plant saplings in certain periods in order to increase the existence of the forest areas of the region.



Quality Manager  
Team Leader

F&B Manager

Kitchen Chef

Technical Manager

Housekeeping  
Manager

Security Manager

Human Resources  
Manager

Guest Relations  
Manager

Front Office  
Manager

Garden Chief

Purchasing Manager

Garden Chief

## WASTE MANAGEMENT

At Granada Luxury Resort & SPA Hotel, Practices within the facility and legal regulations within the scope of environmental legislation are carried out together with the contracted environmental consultancy firm.

All hazardous and non-hazardous wastes generated are divided into certain classes according to our waste separation system determined in our facility and stored in waste warehouses to be delivered to our licensed companies.

In 2021, we have a ZERO WASTE CERTIFICATE that we were entitled to receive from the Provincial Directorate of Environment and Urbanization of the Governorship of Antalya.



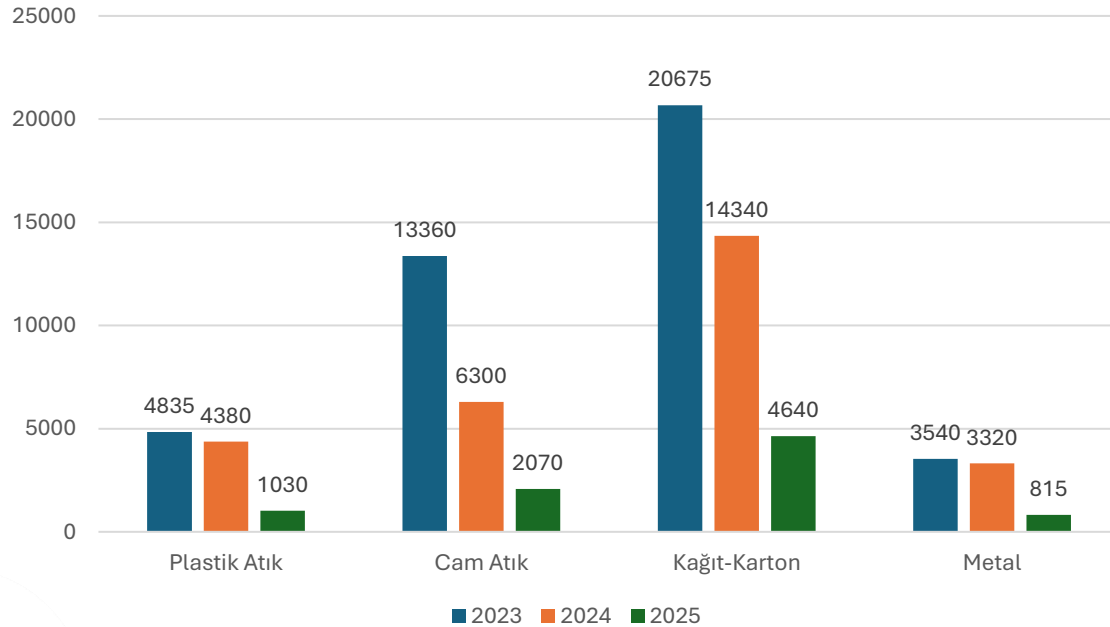
## Recoverable waste

Through the waste separation process, we separate recyclable waste from other wastes. We place paper, plastic, glass, metal and organic waste in separate containers or recycling bins and make them ready for recycling.

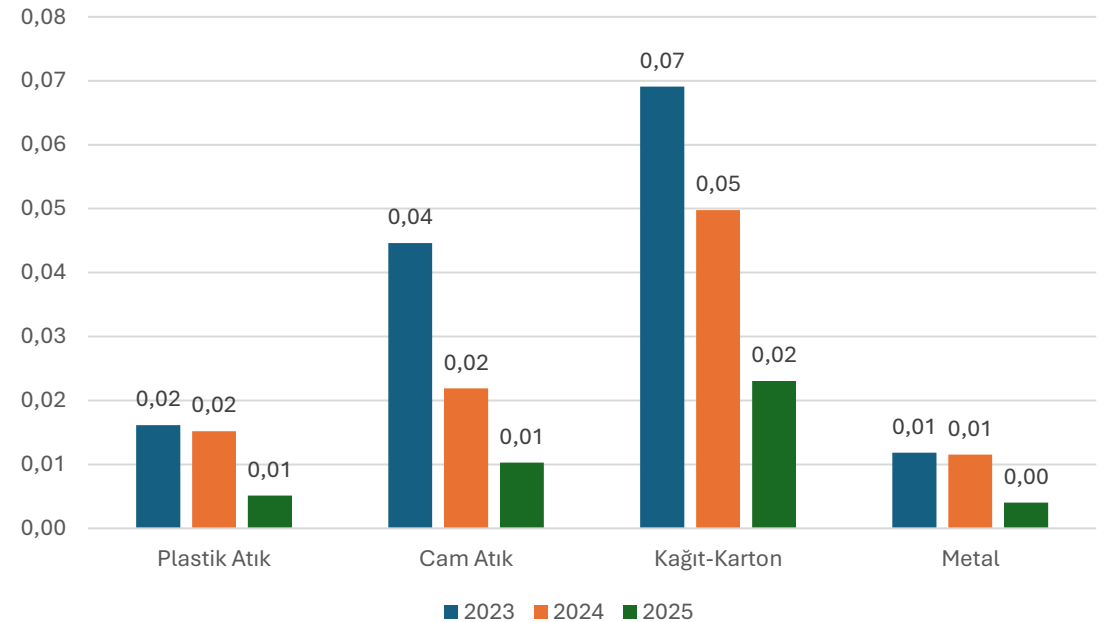
We include employees and guests in the recycling process by creating recycling programs in our business. We use recyclable products, ensure that recycling bins are easily accessible and identifiable, and organize awareness campaigns.



2023-2024-2025  
Total Amount of Packaging Waste (kg)



2023 - 2024 - 2025  
Amount of Packaging Waste Per Capita (kg)



## Waste Reduction Strategies

Waste reduction strategies have been developed to minimize waste generation. These include training programs for waste reduction, reducing packaging waste in the supply chain, reducing paper consumption, and digitalization.

We have waste stations in common areas.

All collected recyclable wastes are delivered to licensed companies and recycled.

Waste management trainings are given to our personnel regularly.

Large packaged products are preferred.

Recycled and recyclable packaging is preferred.

### Goals,

To identify the products that consume the most disposable packaging in the first place and to search for alternative solutions.

To reduce the use of single-use plastic products by a percentage.

To encourage the use of reusable or recyclable products instead of single-use products by offering alternative solutions.

Providing regular training to employees and guests on waste reduction, recycling, and sustainable waste management.

Replacing plastic straws with environmentally friendly alternatives in order to reduce plastic straw consumption.

To start using biodegradable garbage bags.

To increase the amount of recycling.

To increase the frequency of personnel awareness trainings and to keep them up-to-date.

To implement sustainable project studies to reduce our waste production.



## Hazardous Wastes

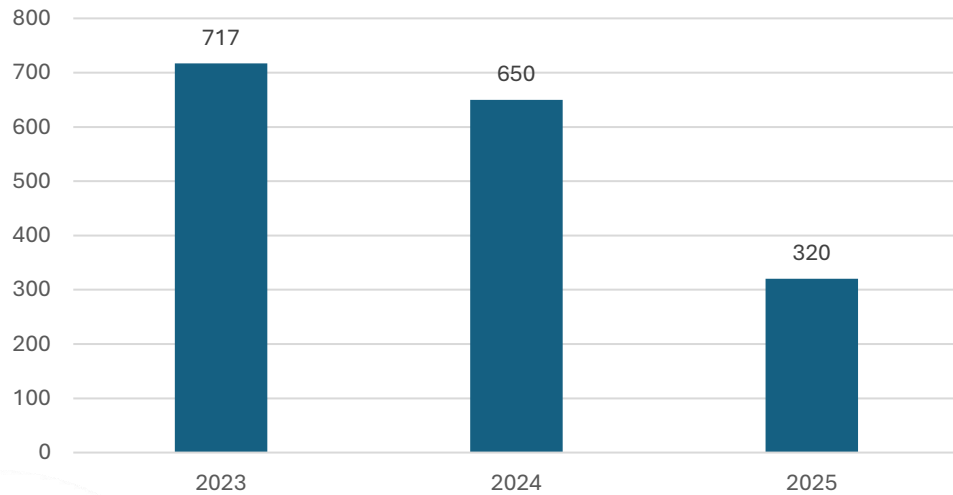
All hazardous and non-hazardous wastes generated are divided into certain classes according to our waste separation system determined in our facility and stored in waste warehouses to be delivered to our licensed companies.

Our employee, who is appointed for waste areas, is responsible for the separation of waste and cleaning of the place during storage.

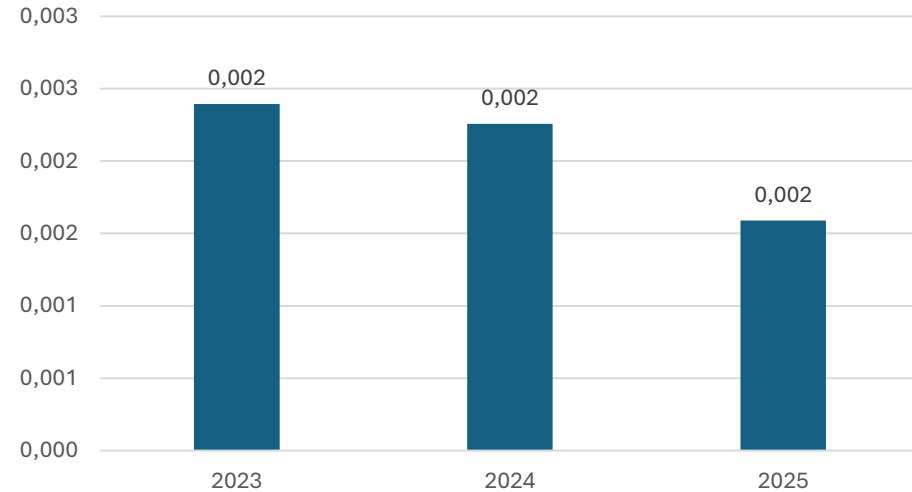
Our waste areas are reported with routine controls by our contracted environmental consultant.



Total Hazardous Waste (kg)



Hazardous Waste Per Capita (kg)

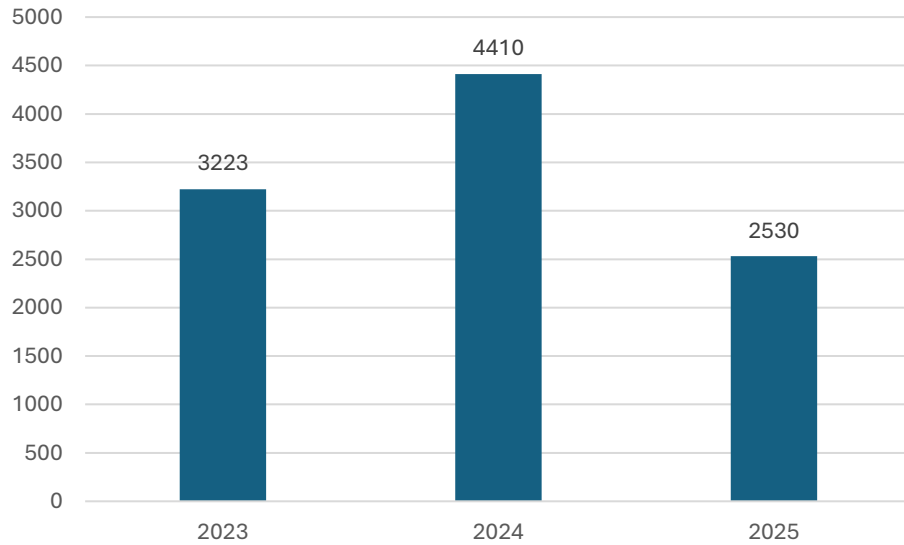


## Vegetable Waste Oil

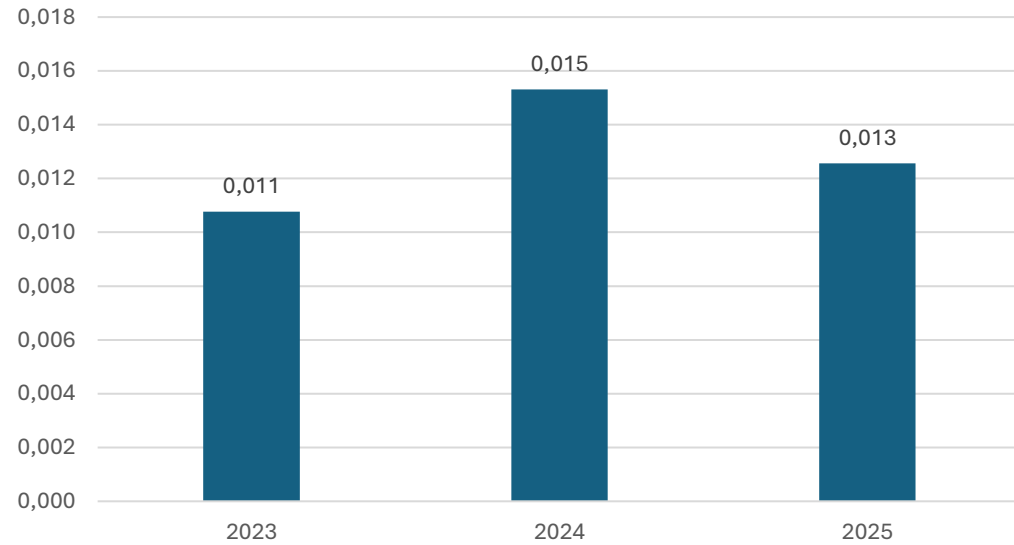
To replace vegetable oils at the most appropriate time for human health analysis is carried out with a testo oil meter.



Total Vegetable Waste Oil (kg)



Total Vegetable Waste Oil Per Capita (kg)



## Chemical Usage

We prefer natural and environmentally friendly cleaning products in cleaning processes. We believe that chemical-free or low-chemical products will be safer for the environment and more suitable for guests' health

Instead of changing towels and sheets frequently in rooms, we aim to reduce chemical consumption by ensuring that guests change them upon request.

Automatic dosing systems that require a minimum amount of chemicals are used both in our pools and in other chemical usage areas

All chemicals used in the facility have SDSs and overflow pools in the relevant warehouses

Our employees are trained on the use of chemicals and the measures to be taken against spills/scattering of hazardous chemicals

We systematically manage our chemical stocks, optimize our purchasing processes, and avoid holding unnecessary stocks. In this way, we both prevent waste and reduce chemical waste

In addition to traditional chemical cleaning methods, we also use alternative cleaning methods. For example, we consider options such as steam cleaning, ozone cleaning or cleaning with natural cleaning products.

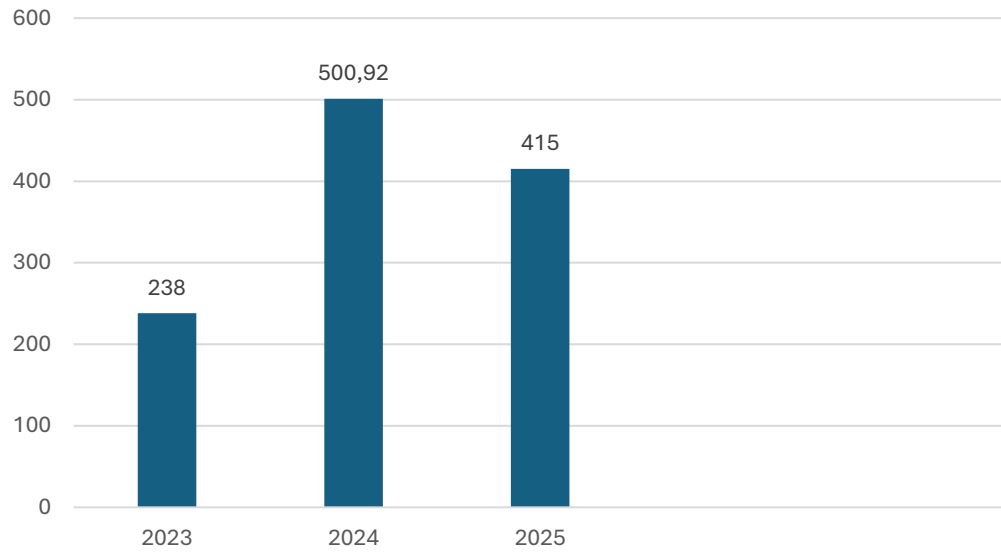


# Chemical Usage

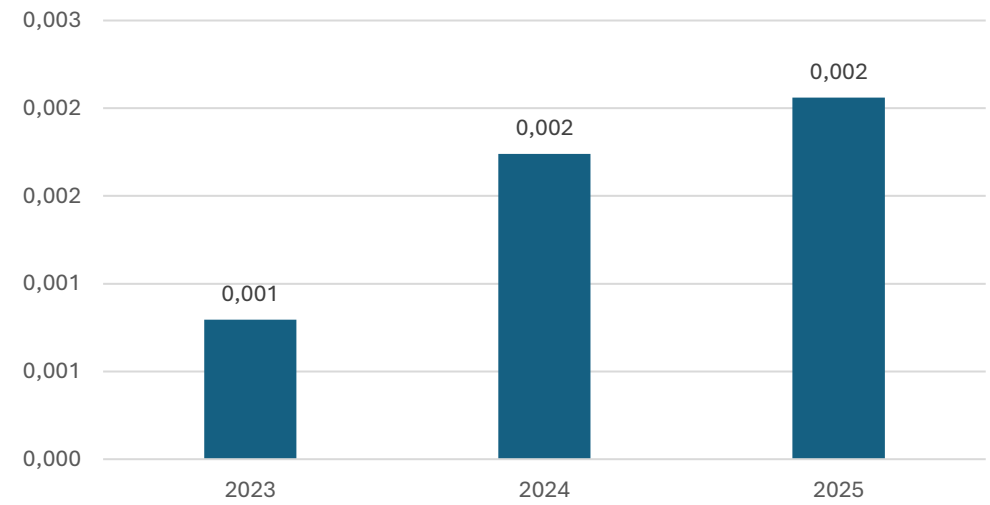
## Laundry Chemical Consumption



Total Laundry Chemicals (kg)



Laundry Chemicals Per Capita (kg)

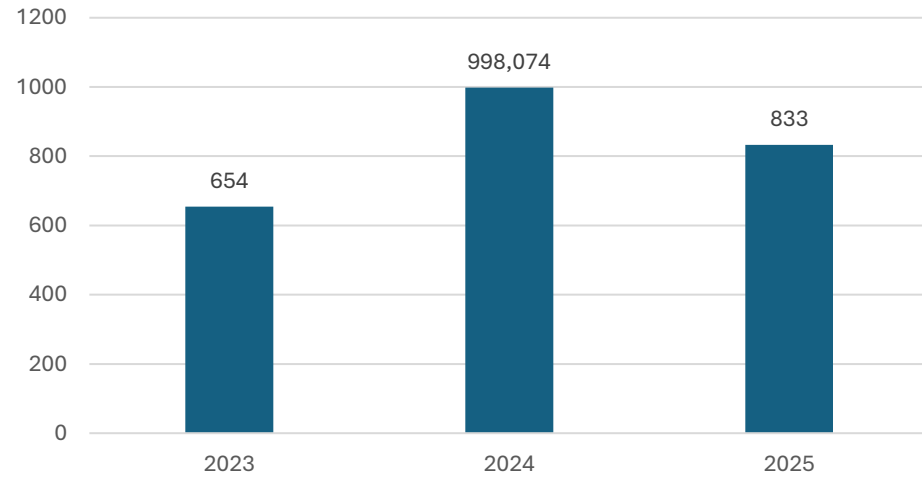


# Chemical Usage

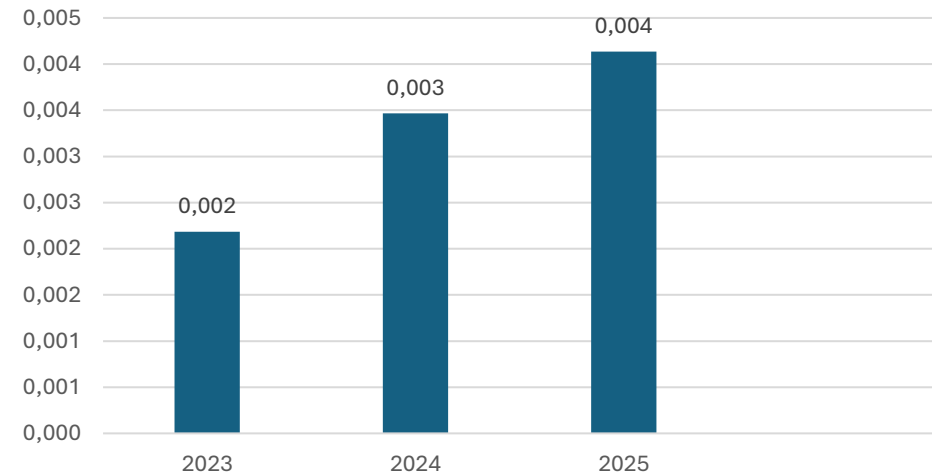
## Housekeeping Chemical Use



Total Housekeeping Chemicals (kg)



Housekeeping Chemicals Per Capita (kg)

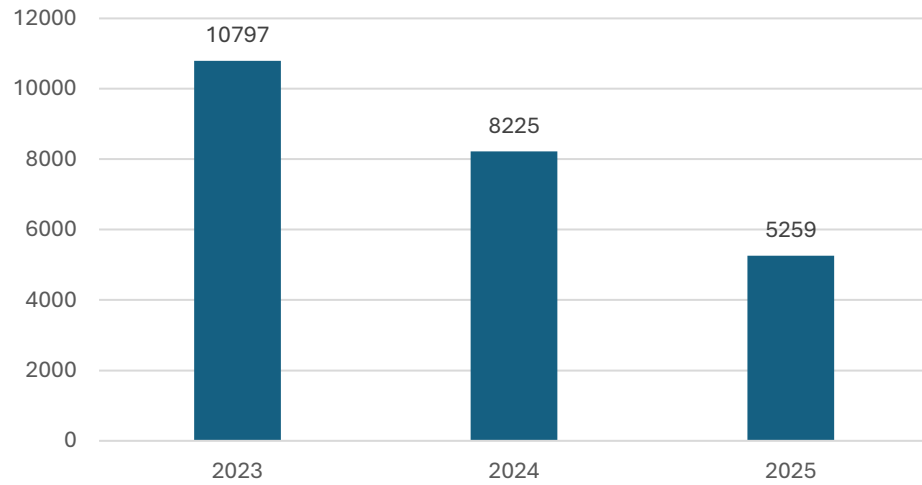


# Chemical Usage

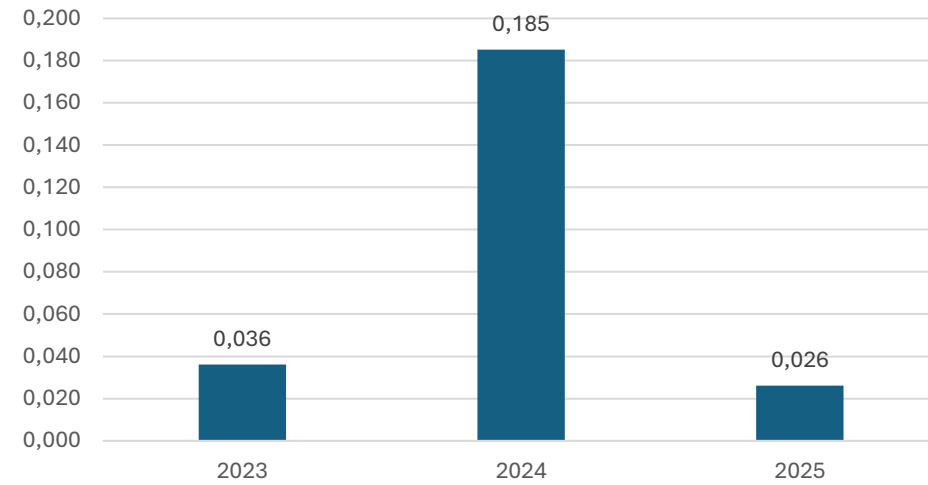
## Dishwashing Area Chemical Consumption



Total Dishwashing Chemicals (kg)

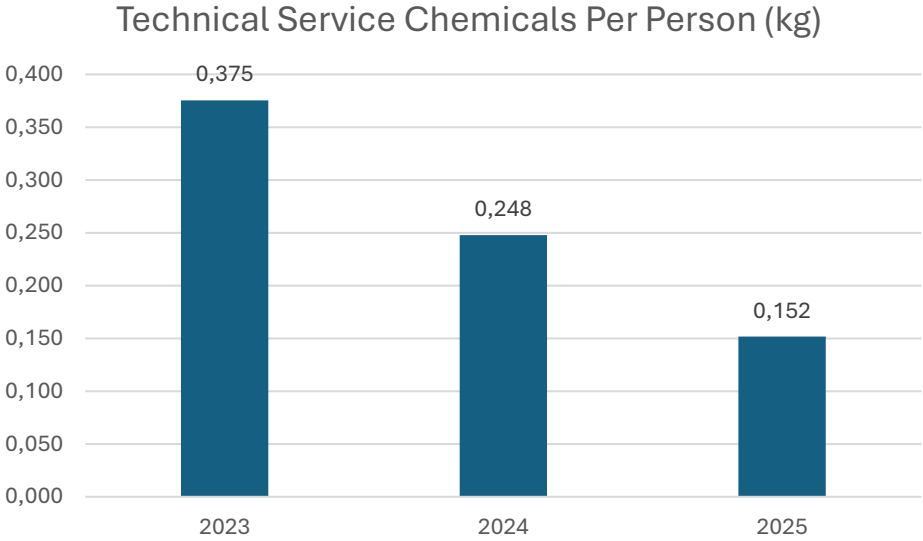
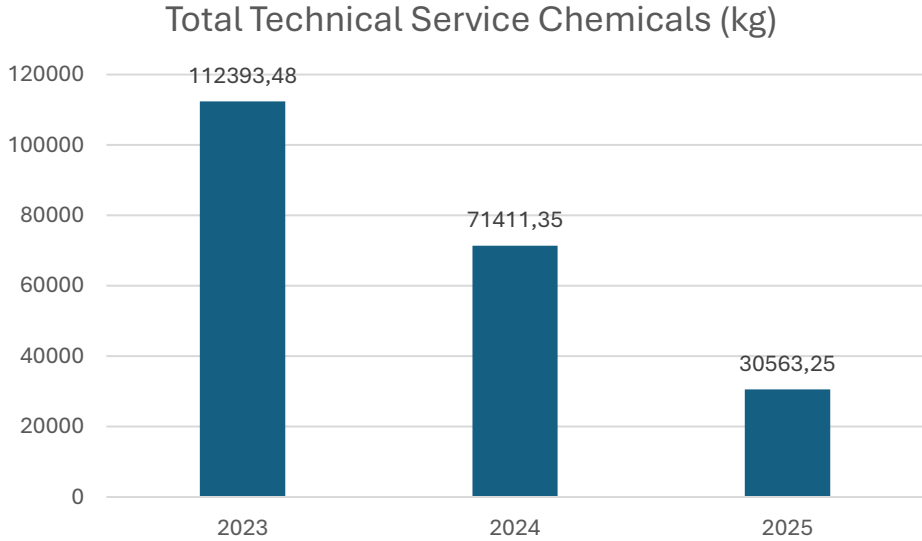


Dishwashing Chemicals Per Capita (kg)



# Chemical Usage

## Technical Service Chemical Consumption

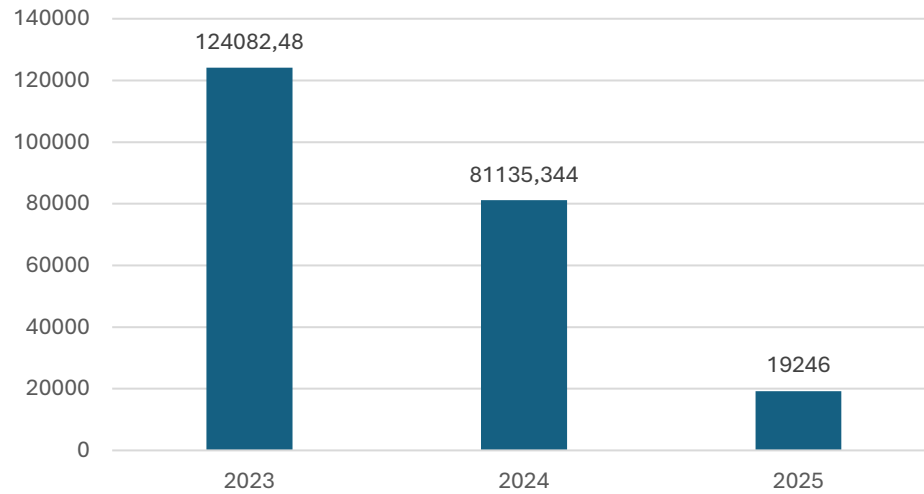


## Chemical Usage

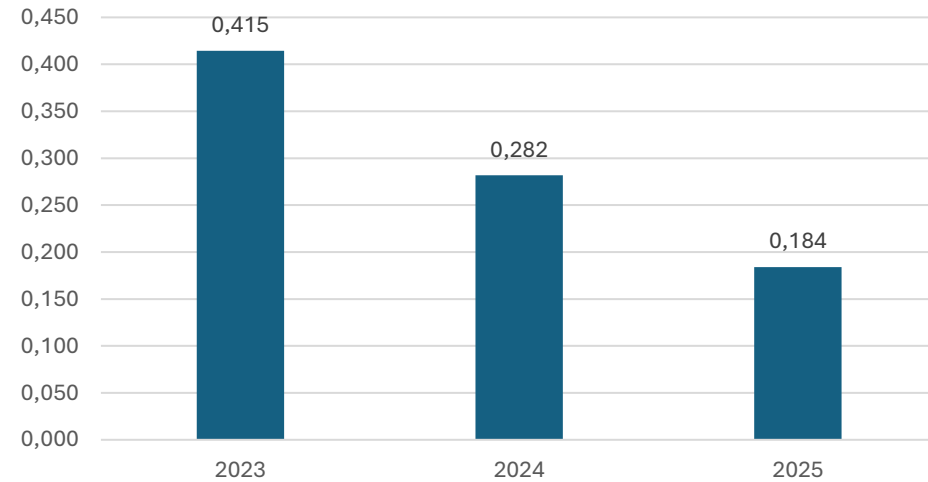
Among our goals are to continue personnel awareness raising activities, ozone cleaning and the use of environmentally friendly cleaning products.



Total Chemical Consumption (kg)



Total Chemical Consumption Per Capita (kg)



## Water and Wastewater

Periodic measurement, analysis and inspections of the mains water used in our facility are carried out.

Our facility has a Connection Quality Control License. Wastewater generated as a result of use is connected to the ASAT line. Thus, it is purified and returned to nature.

Water consumption data is checked daily and recorded in our facility's YGG Reports.

Our practices for water saving;

Low-flow faucets and shower heads, water-saving siphons and urinals are used.

The use of siphon water has been reduced through low-volume reservoirs.

Water savings are achieved by using drip and sprinkler systems in garden irrigation.

Aerator faucets and shower heads are used.

Regular staff trainings are organized in order to detect and prevent water leaks.

There are informative articles for our guests to change towels and sheets in the rooms.

Towels and sheets are changed every two yesterdays if there is no guest request.

Osmosis, on the other hand, is the process of absorbing water from a less dense environment to a very dense environment. Reverse osmosis is a system that reverses this process by supporting it with pressure and thus purifies the water. It is used to separate clean water from very dense media.

Osmosis is a natural water-related phenomenon that occurs on living things and plants in nature. Osmosis process is used in our facility. The reservoirs used in our facility, which save water and energy, are double-stage and the water tank is less than 6 liters.

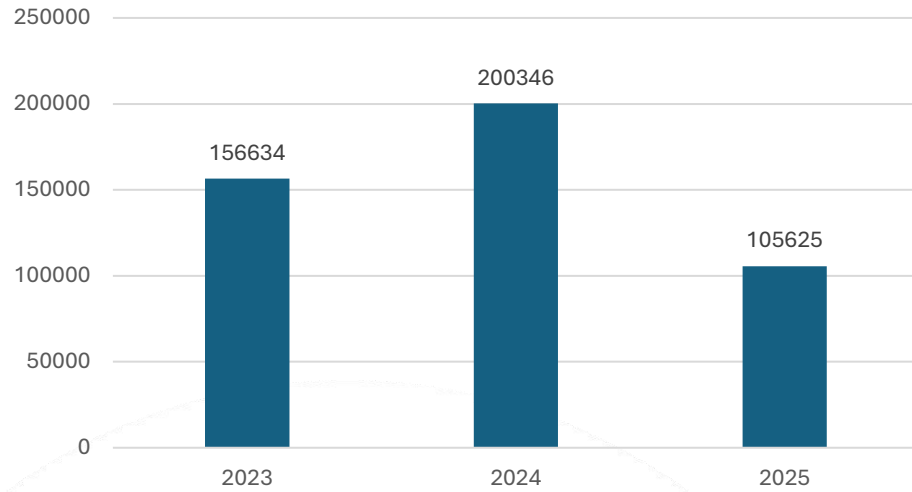
Warning letters are used in our facility to raise awareness of our guests.



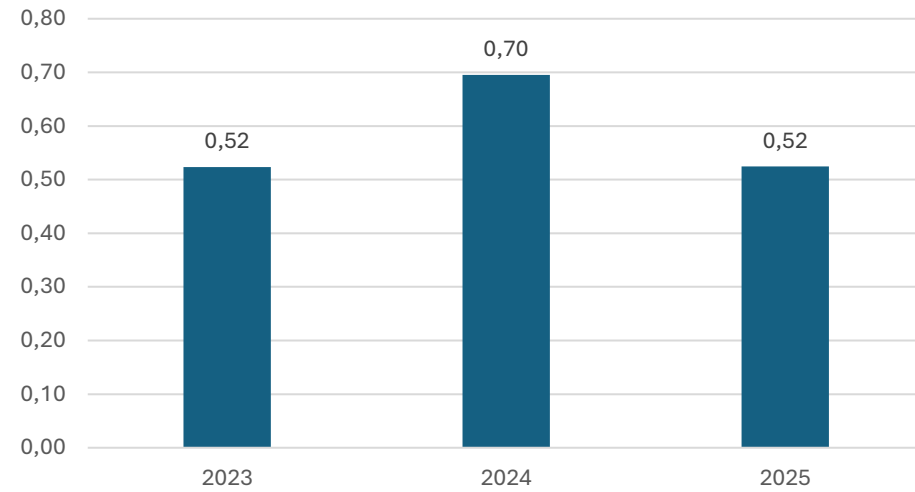
# Water and Wastewater



Total Water Consumption (m3)



Water Consumption Per Capita (m3)



## ENERGY MANAGEMENT

At Granada Luxury Resort & SPA Hotel, we understand that energy management is crucial for sustainability. Because we believe that it contributes to reducing environmental impacts, conserving resources, saving costs and energy security, while also encouraging innovation and technological development. For these reasons, we monitor and analyze our energy consumption amounts and continue our efforts to minimize them.

Our facility is structured to provide sufficient cooling and heating with minimum energy and has a Class B Energy Performance Certificate.

In order to reduce CO2 emissions in our facility, our guests are offered the opportunity of an electric charging station. Energy efficiency is provided through automation systems.

Regular training on energy saving is provided to employees.

Within the scope of our efforts to save energy, we have warning articles for air conditioners.

All rooms have an energy saver system and a presence sensor.

Energy-saving A+ equipment (mini bar, TV, etc.) is preferred for new purchases within the scope of our energy policy.

Energy-saving lighting or LED bulbs are used to save energy in our rooms and common areas.

Conventional stoves are preferred instead of traditional stoves.



## ENERGY MANAGEMENT

With the automation system of Granada Luxury Resort Hotel, general lighting, ventilation systems, pool engine rooms, cold rooms, hydrophobic systems, electrical panels are monitored and used at the optimum level.

The heat pump of Granada Luxury Resort Hotel is controlled by an automation system.

The hot water needs of the facility are met with the heat pump of Granada Luxury Resort Hotel.

Granada Luxury Resort Hotel air conditioning automation system monitoring and controls are provided. In order to save energy, general areas are opened and closed at appropriate times with a time program. In addition, optimum set values are set.

Within the scope of our efforts to save energy, washing machines are used with heat pumps, energy-saving and environmentally friendly machines.

Thanks to Skylight Roof Pancere Systems, it is ensured that the structures do not remain dark. It is a type of application compatible with the roof angle system called dome or hidden. The purpose of this system is to ensure that living spaces benefit from daylight. These are systems that aim to minimize electricity consumption by lighting private buildings, apartment stairs or large buildings by taking advantage of daylight. These roof systems, which generally do not have window opening, aim to meet the ventilation needs of the environment to be applied.

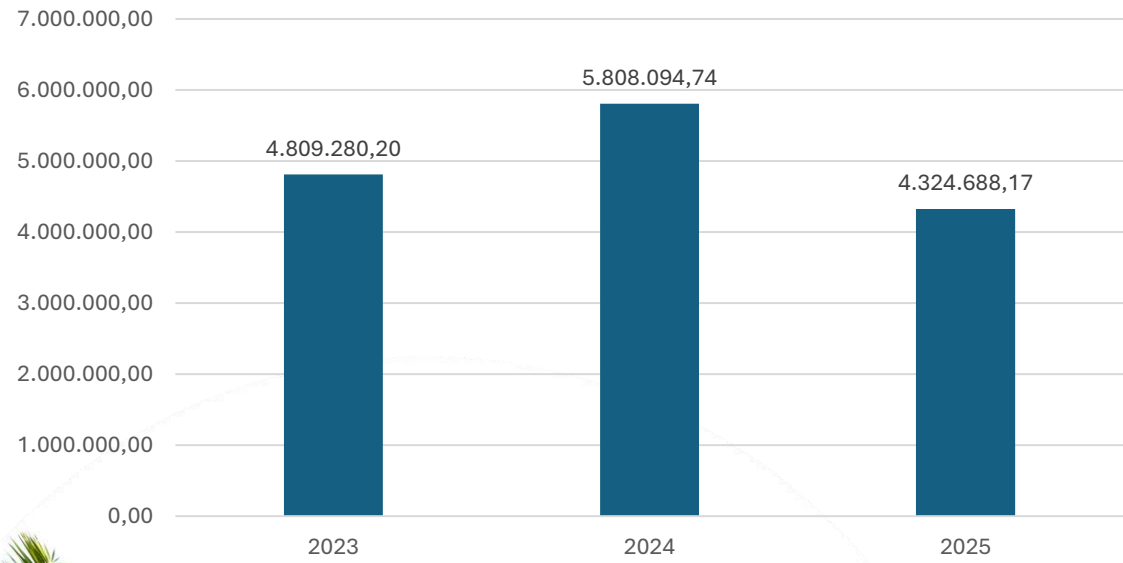
Our goals include continuing savings and environmental training, developing projects to increase the number of meters and reduce energy consumption rates, increasing the number of electric vehicle charging stations, and continuing to switch to the inverter system in industrial panels throughout the facility.



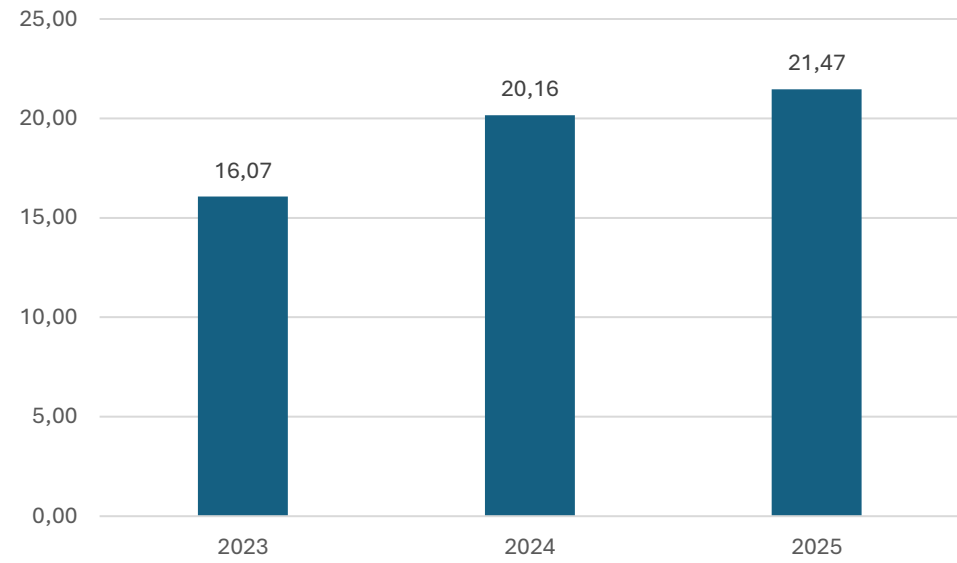
# Electricity consumption



### Total Electricity Consumption (kWh)

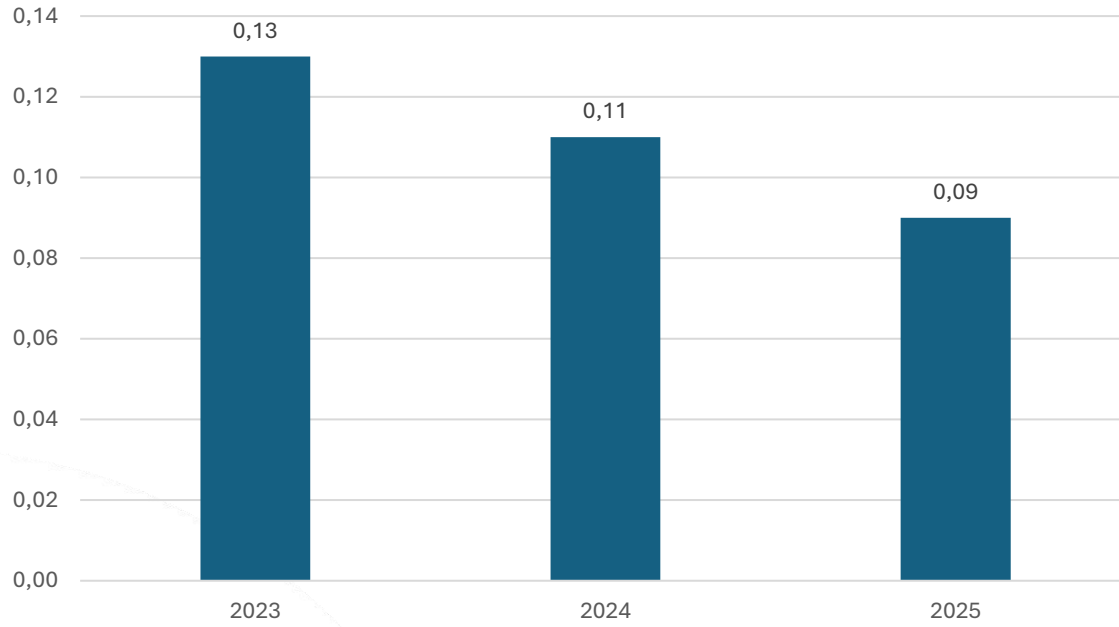


### Total Electricity Consumption Per Capita (kWh)



# Natural Gas Consumption

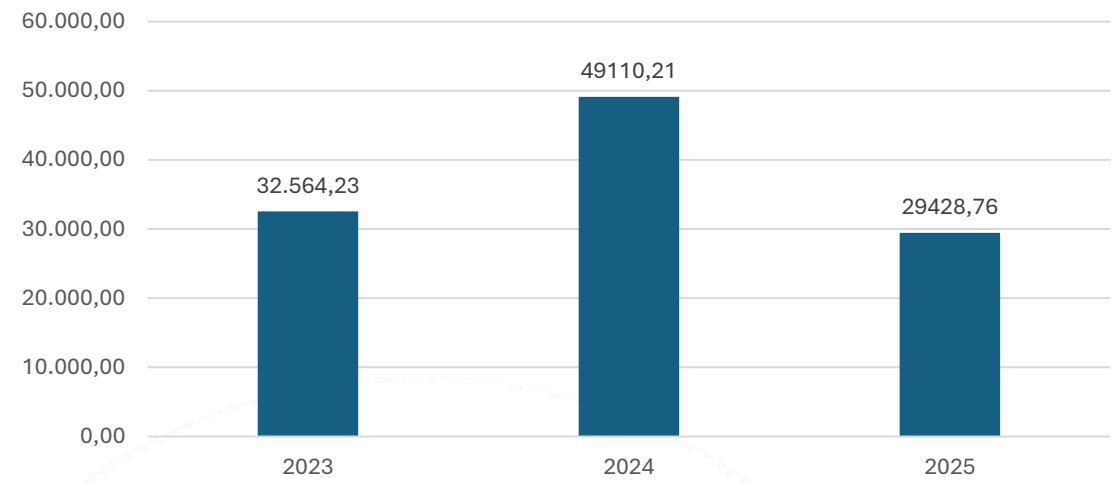
Natural Gas Consumption Per Capita (kWh)



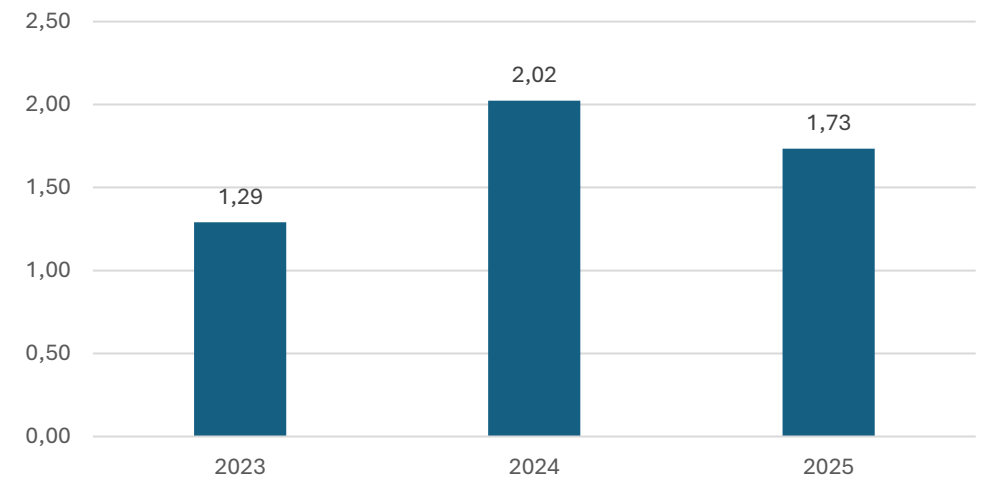
# Diesel Consumption



Total Diesel Consumption (Lt)



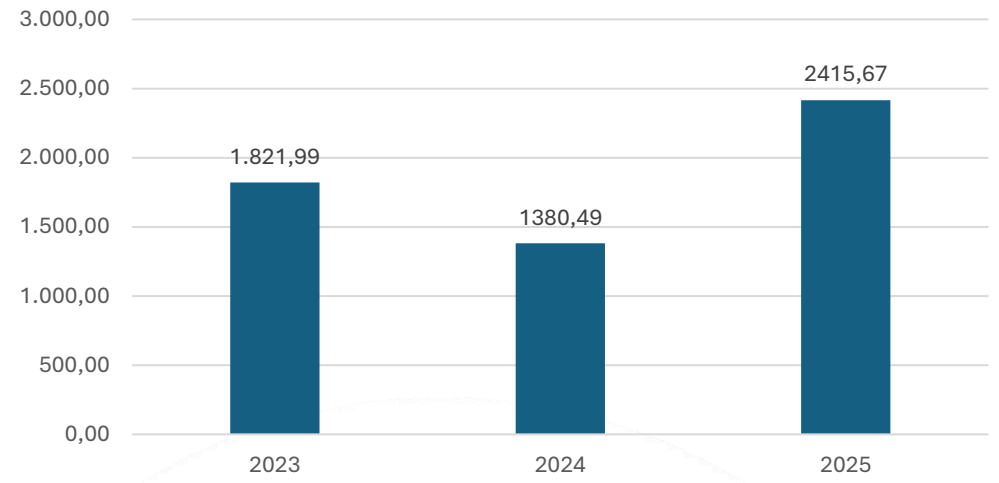
Diesel Consumption Per Capita (kWh)



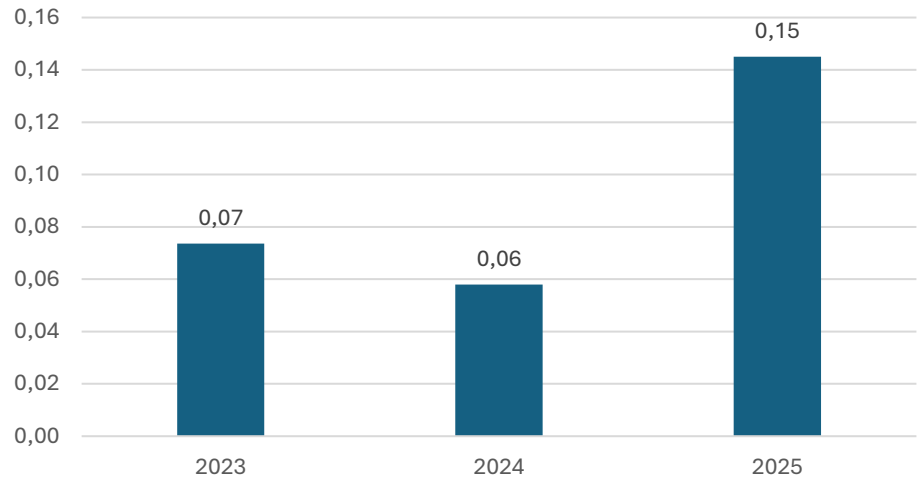
# Gasoline Consumption



Total Gasoline Consumption (Lt)



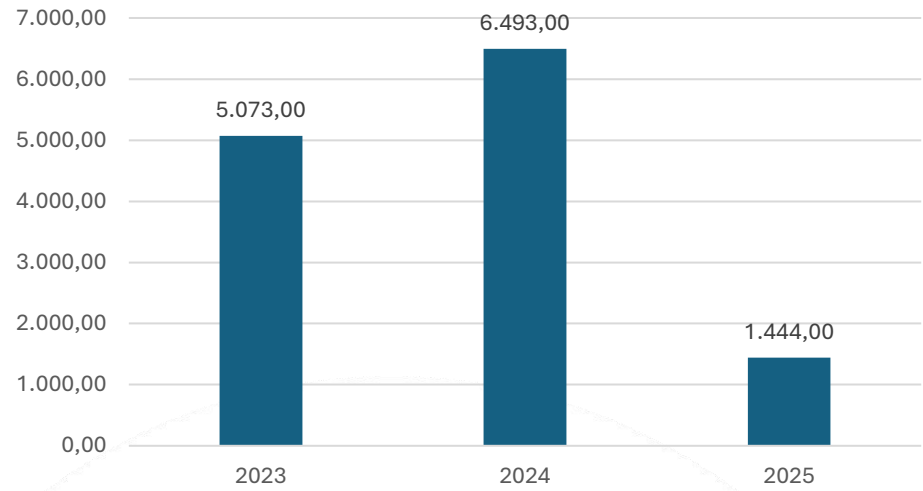
Gasoline Consumption Per Capita (kWh)



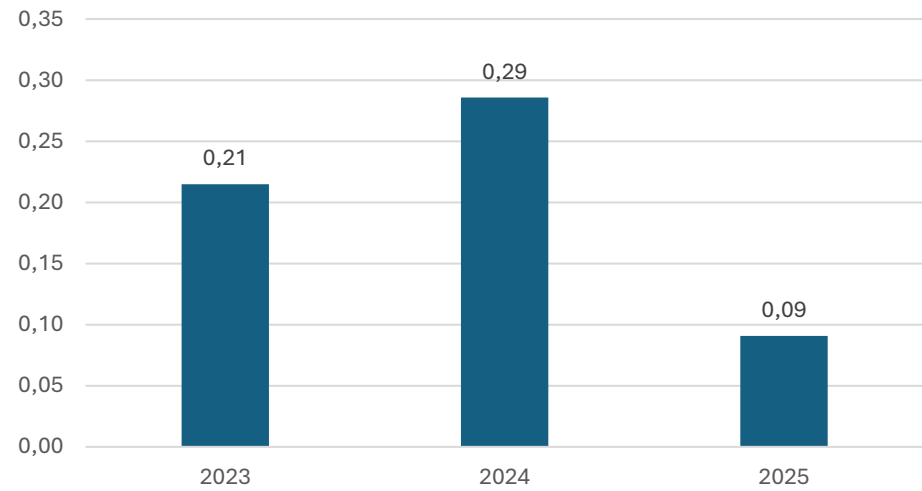
# LPG (Cylinder) consumption



Total LPG (Cylinder) Consumption (kg)



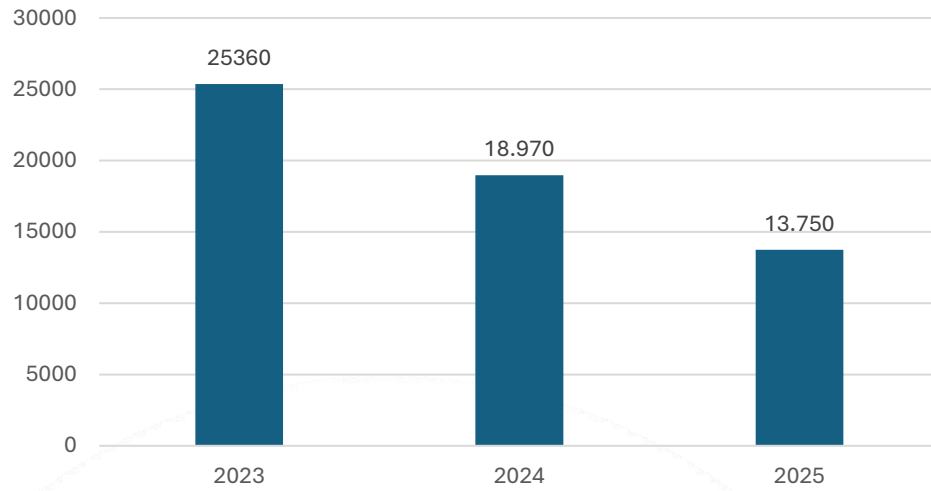
LPG (Cylinder) Consumption Per Capita (kwh)



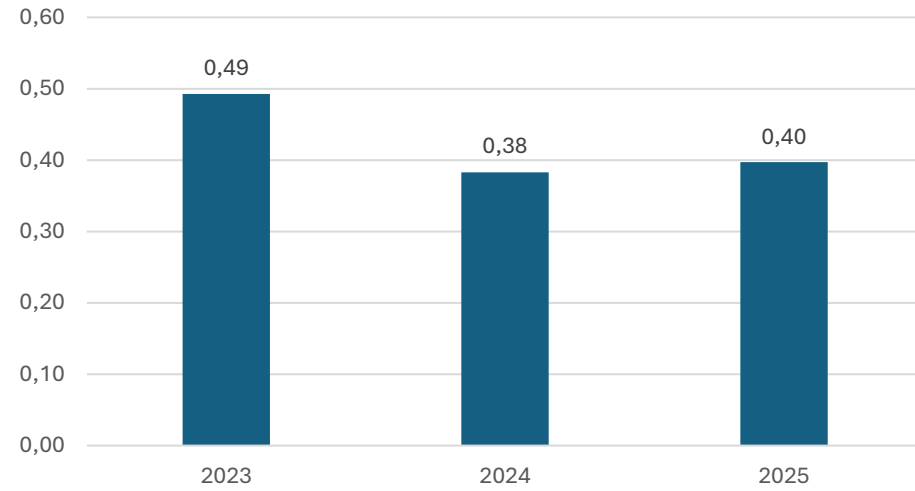
# Wood coal consumption



Total Charcoal Consumption (kg)



Charcoal Per Capita (kWh)



Our hotel does not limit its sustainability principles to environmentally conscious practices, it also cares equally about the well-being and development of our employees. Our employees are the cornerstones of our hotel's success, and their health, happiness, and professional development are our top priorities. In this direction, we aim to support them in their career journeys by offering fair wage policies, safe working conditions and continuous training opportunities. Additionally, by promoting diversity and inclusion, we create a workplace environment based on the principles of respect and equality, where the voice of each of our employees is heard. Employee satisfaction not only creates a sustainable business model but also directly affects the quality of service we provide to our guests.

## Recruitment Process

At every stage of the recruitment process, we take care to recruit employees who have adopted our sustainability principles and ethical values. This approach helps our hotel build a high-performing and cohesive team.

## Performance Management and Compensation

Fair remuneration is one of the cornerstones of our hotel's human resources policies. Our wage policy is determined based on the work and contributions of our employees, in line with the best practices in the sector. We reject any discrimination based on gender, age, race, or other personal characteristics and offer equal opportunities to all our employees.

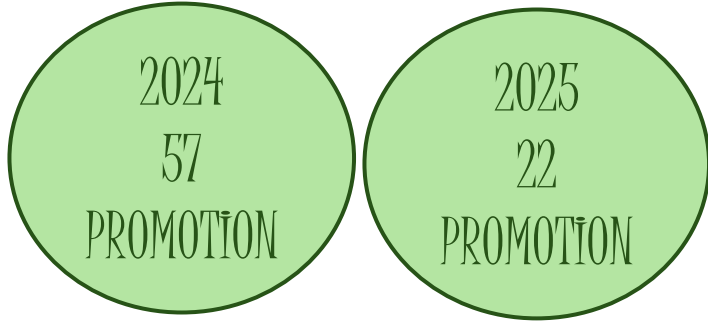
Performance management in our hotel is carried out to support the development of employees and to encourage working in line with the goals. With regular feedback, fair evaluation and success-based rewarding, both employee motivation and service quality are increased.

## Education

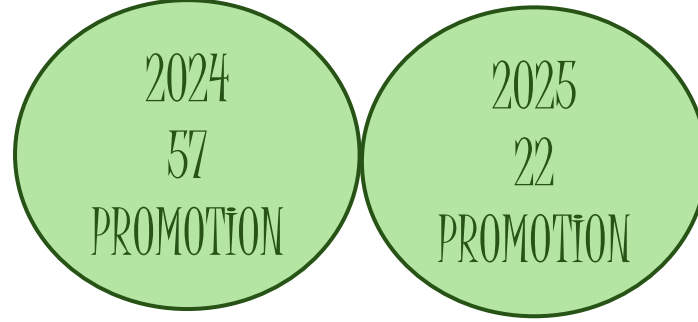
Regular training programs are implemented in our hotel for our employees to continuously improve their knowledge and skills. In addition to compulsory vocational training, trainings are also provided on service quality, occupational health and safety, environmental awareness and guest satisfaction. In this way, both legal requirements are met and the personal and professional development of our employees is supported.



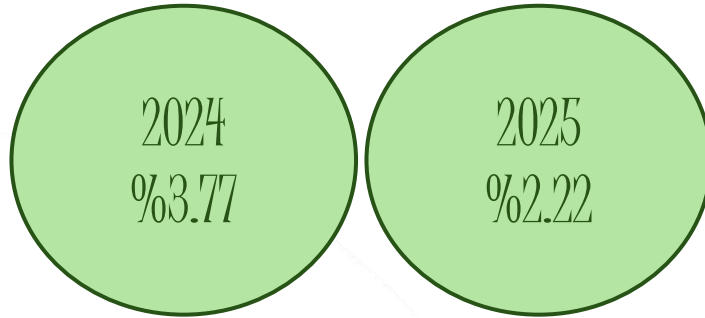
## CAREER MANAGEMENT



## LOCAL EMPLOYMENT RATE



## FEMALE EMPLOYEE PROMOTION RATE



## FEMALE EKEK EMPLOYEE RATIO





## TRAINING AND DEVELOPMENT

Our hotel adopts a comprehensive training approach to increase the knowledge and competencies of employees. While basic orientation programs are implemented for new employees, vocational trainings specific to their duties are also provided regularly by the relevant departments. In addition, trainings for legal obligations such as occupational health and safety are carried out meticulously. Thanks to this versatile training structure, both our service quality and employee satisfaction are constantly supported.

### LEGAL & COMPULSORY & VOCATIONAL TRAININGS

Orientation and Adaptation Training

Quality Management System Trainings

Vocational Trainings

Legal Trainings

We support our teammates with Awareness and Awareness Trainings.



## SUSTAINABILITY TRAINING

- ❖ What is sustainability
- ❖ Dimensions of sustainability
- ❖ Environmental and waste protection policy
- ❖ Women's rights protection policy
- ❖ Corporate responsibility policy
- ❖ Cultural, natural, historical places policy
- ❖ Personnel working conditions and human rights policy
- ❖ Purchase Policy
- ❖ Community relations and social responsibility policy
- ❖ Children's rights protection policy
- ❖ Waste management
- ❖ Natural resource management
- ❖ Energy saving
- ❖ Water conservation
- ❖ Interaction with the natural environment
- ❖ Guest satisfaction



## SUGGESTION-COMPLAINT COMMUNICATION

SUGGESTION AND  
NOTIFICATION  
BOXES

WRITTEN  
COMMUNICATI  
ON

OPEN DOOR  
APPLICATION

OCCUPATIONAL HEALTH  
AND SAFETY OPINION  
QUESTIONNAIRE/NEAR  
MISS FORMS

[okurcalarinfo@granada.com.tr](mailto:okurcalarinfo@granada.com.tr)

## EMPLOYEE SATISFACTION SURVEYS

An employee satisfaction survey is conducted in our hotel to measure employee satisfaction and further improve the working environment. Thanks to this survey, which is carried out with the participation of all personnel, the opinions and suggestions of the employees will be evaluated and steps will be taken for the necessary improvements.



## SOCIAL ACTIVITIES

Continuous improvements are made through staff surveys.  
Donations are made to our employees in need by organizing aid campaigns.  
Discounts are offered at the workplace physician and contracted hospitals.  
Traditional staff entertainment is held.



## FAMILY AND SOCIAL SERVICES PICNIC

With our understanding of being a sensitive institution towards all segments of society, as Granada Luxury Okurcalar, we take care to take an active role not only in the tourism and accommodation sector but also in the field of social responsibility.

In this direction, we were very happy to wholeheartedly support the picnic organization organized by the Provincial Directorate of Family and Social Services for orphaned children. This event, which we organized in order to come together with our children, who are the guarantee of our future, to give them a day full of love and to strengthen social ties, has been extremely meaningful for us.

Within the scope of the event, various games, treats and fun activities were organized for children. Our hotel staff voluntarily participated in the organization and took care of the children one-on-one. We sincerely believe that such activities contribute to children's social development and help them feel valued.



SOCIAL RESPONSIBILITY



## BEACH CLEANING EVENT WITH OUR GÖESTS AND STAFF

In this context, the beach cleaning event, which we organized with the participation of our valued guests staying at our hotel, was extremely meaningful in terms of both increasing environmental awareness and protecting the natural beauties we live in. In this event, which was held with the voluntary support of our guests, various wastes were collected along the coastline where our hotel is located and brought back to nature.

During the event, environmentally friendly materials were used, informative brochures were distributed to the participants and awareness games were organized for children. The interest and sensitivity shown by our guests to this process has once again shown us that the protection of nature is a universal responsibility.

As Granada Luxury Okurcalar, we aim not only to provide a comfortable accommodation experience but also to create a living space where environmentally conscious individuals come together. Respect for nature is the most valuable legacy we will leave to future generations.



## WORLD WATER DAY EVENT

Within the framework of our environmentally friendly tourism approach, as Granada Luxury Okurcalar, we are honored to actively contribute to the conservation of natural resources. In this context, we participated in the water efficiency-themed event organized by the Blue Flag organization on the occasion of March 22, World Water Day.

The aim of the event was to remind how vital water is, especially in the tourism sector, and to raise individual and corporate awareness about sustainable water use.

On this meaningful day, we were happy to act together with environmentally conscious institutions and take part in this important step taken to leave a more livable world for future generations. As Granada Luxury Okurcalar, we will continue to follow an environmental policy in accordance with the Blue Flag criteria and support projects aimed at protecting natural resources.

SOCIAL RESPONSIBILITY

22 Mart  
Dünya Su Günü  
Kutlu Olsun



## OUR VISIT TO THE NURSING HOME

As Granada Luxury Okurcalara, we not only provide quality service to our guests, but also attach importance to social responsibility projects with the mission of being an institution with high social sensitivity. In line with this understanding, we made a meaningful visit to the residents of the nursing home together with the department managers of our hotel.

During our visit, we chatted with our elders, benefited from their life experiences and tried to make them feel that they were not alone.

We believe that such visits contribute to establishing strong ties with all segments of society and have a positive impact on the morale and motivation of older individuals. Approaching our elders, each of whom has a lifetime of experience, with respect and love is one of the most fundamental parts of our understanding of social responsibility. As Granada Luxury Okurcalara, we would like to share with the public that we will continue our social responsibility activities with determination to support projects that will make elderly individuals feel active and valuable in all areas of life.



## NEIGHBORHOOD SCHOOL BAZAAR

As an institution that believes in the importance of social solidarity and contribution to education, as the Granada Luxury Okurcalar family, we are adding new ones to our social responsibility activities every day.

In this context, we were very pleased to support the primary school bazaar in Okurcalar on the occasion of the headman's office in our neighborhood. Our hotel contributed to this event, which was held to contribute to educational life, help meet the needs of students and establish a strong bond with the people of the neighborhood, with the support of food, equipment and volunteer staff.

This bond established with local values is a source of morale for both students and their families; at the same time, we believe that it is instrumental in strengthening social solidarity. Our hotel will continue to support all kinds of projects that contribute to education and the development of young generations within the framework of its social responsibility approach.



## OUR BLUE FLAG AWARD

The Blue Flag is an international environmental award given to beaches and marinas that fulfill environmental education, water quality, environmental management and safety criteria at the highest level. Our hotel has been awarded this important award with its sea cleaning, waste management, water conservation practices, environmental awareness raising efforts and sustainability projects.

This success is not only an indicator of physical conditions but also of environmental awareness and social responsibility. While offering our guests a comfortable and safe holiday experience, we also take great care to adopt a service approach that respects nature.

We would like to thank all our stakeholders and valued guests, especially our staff who work devotedly in implementing our environmental policies, for their contributions in this process.

Protecting nature is our common responsibility. As Granada Luxury Okurcalar, we will continue to act with this awareness and do our part to leave a livable world for future generations.



## "Plastic Caps Turn into Hope" Project

As Granada Luxury Okurcalar, we wholeheartedly support the "Plastic Cap Project" carried out in cooperation with the Spinal Cord Paralytics Association of Turkey in order to raise social awareness and contribute to facilitating the lives of disabled individuals.

Within the scope of this project, the plastic caps we collect in our facility are included in the recycling process to meet the wheelchair needs of individuals with orthopedic disabilities. Goal, to enable an individual to move more freely, to explore the world he lives in independently and to contribute to his active participation in social life.

With the support of our employees and guests, every small cap makes a big difference. With the project, we both contribute to the development of environmental awareness and show that obstacles can be overcome together.

We invite you, our valued guests, to support this meaningful campaign and remind you that you can be a part of a great act of kindness with a small step.

One cover, one hope!



## OUR MINI CLUB RECYCLING EVENT

As Granada Luxury Okurcalar, we believe that environmental awareness should be raised from an early age and we organize various awareness activities for children in this direction. Our recycling-themed event, held within the Mini Club, attracted great attention from our children with its educational and entertaining content.

Within the scope of the event, children designed creative products from waste materials (plastic bottles, cardboard boxes, colored paper, etc.), improving their hand skills and learning the importance of recycling for nature. In the workshops held with our trainers, By emphasizing the motto "Reuse, not garbage", it was aimed to raise children as environmentally sensitive individuals.

As Granada Luxury Okurcalar, we will continue to support our children to grow up as environmentally friendly and nature-loving individuals as part of our sustainable tourism approach.



## SAPLING DONATION

We continue to support our sensitivity to nature and our understanding of a sustainable environment with concrete steps. In this context, as Granada Luxury Okurcalar, we are proud to be a breath of fresh air for the future with the sapling donation campaign we have carried out.

We know that every sapling brought together with the soil is hope for the future; We act to protect the right to life not only for today but also for future generations. This donation is of great importance not only in the fight against climate change but also in terms of protecting natural life and supporting biodiversity.



Our business supports and contributes to the conservation of biodiversity through the proper management of its own property. It pays particular attention to natural protected areas and areas of high biodiversity value. Any disturbance to natural ecosystems is minimized, damage caused is rehabilitated and compensatory contributions are made to conservation management.

Granada Luxury Resort & SPA Hotel family does not cut down any trees and protects natural life. Granada Luxury Resort & SPA Hotel, where the green tones of the Mediterranean combine with the unique blue, also protects the creatures in their natural habitats in Okurcalar Town of Alanya.



## PROMOTION OF TURKISH CULTURE AND LOCAL VALUES

Our facility offers our guests not only a comfortable holiday, but also the opportunity to get to know and experience Turkish culture. In this context, we enrich the cultural experience with various services and activities that highlight local values.

### Natural, Historical and Cultural Places Introduction

Information about the natural beauties, historical buildings and cultural heritages that can be visited in Antalya and Alanya regions is presented to our guests through INFO TV channels, guest relations boards and booklets in our hotel.

In the Reception, Guest Relations and Security Gate sections, price tariffs and informative visuals for these destinations are also included.

### Turkish Night - Local Delicacies and Cultural Performances

With the "Turkish Night" concept held on a certain day of the week in our main restaurant, our guests are offered an unforgettable evening accompanied by traditional Turkish cuisine, local drinks and cultural shows.

### Local Flavor Corner and Pancake Service

The Local Buffet Corner and Pancake Stand set up in our facility offer an authentic experience by bringing the popular tastes of Turkish cuisine to our guests.

### Local Products and Souvenirs

In the market section of our facility, traditional and cultural products sourced from local producers are exhibited. Our guests can discover the authentic texture of the region by examining these products and take them as gifts to their loved ones.

### Alanya Promotion and Information Materials

For our guests who want to explore Alanya and its surroundings, introductory booklets, images and maps at guest relations and reception points provide detailed information about the region.



## ACCESSIBLE HOLIDAY EXPERIENCE FOR EVERYONE

As Granada Luxury Okurcalar, we attach great importance to accessibility standards so that all our guests can have a comfortable and safe holiday under equal conditions. In order to ensure that people with disabilities can move independently and freely benefit from all areas of the facility, we have implemented the following regulations:

### Our Physical Accessibility Practices:

**Disabled WCs:** There are accessible toilets in the public areas of the facility.

**Accessible Rooms:** Equipped with large doorways, specialized bathroom equipment, and emergency call systems are available for wheelchair users.

**Embossed Alphabets and Voice Guidance in Elevators:** Braille alphabets and voice warning systems are available so that our visually impaired guests can easily distinguish the floors.

**Disabled Elevator for Pool Access:** There is a special pool elevator to access the swimming pool so that individuals with disabilities can enter and exit the pool safely.

**Disabled Sun Loungers and Accessible Beach Area:** The beach area offers a comfortable sea pleasure with specially designed disabled sun loungers and appropriate floor arrangements.

### Staff Support and Information:

Our facility staff has received the necessary training to help our guests with special needs.

Information materials about accessibility features are provided at the entrance and in the rooms.

It is one of our top priorities to ensure that every individual can move around our facility comfortably, benefit from services independently and feel safe.

Everyone has the right to a barrier-free holiday!



## OUR SUSTAINABLE PURCHASING POLICY

As Granada Luxury Okurcalar, we do not limit our sustainability approach to our service processes but also adopt an environmentally and socially sensitive approach at every stage of our supply chain. Our sustainable procurement policy is shaped with an awareness of environmental, economic, and social responsibility.

### Our Basic Principles:

#### Priority to Local and Regional Suppliers

In order to contribute to the local economy, reduce our carbon footprint and encourage the use of fresh/organic products, we prioritize local/regional suppliers who are available and have sufficient quality.

#### Collaboration with Eco-Certified Suppliers

By choosing suppliers with internationally recognized environmental certificates such as ISO 14001 Environmental Management System, we support environmentally friendly production and logistics processes.

#### Use of Recyclable Products and Packaging

In order to reduce plastic waste, recycled or recyclable packaged products are preferred wherever possible; The use of disposable products is minimized.

#### Purchasing with Social Impact in Mind

We aim to contribute to social development by giving priority to products produced by women's cooperatives, social enterprises and disadvantaged groups.

#### Priority for Wholesale and Large Packaged Products

In order to reduce packaging waste, large packaged or bulk product purchases are preferred instead of small-sized products.

### Goal:

By creating supply processes with low environmental impact, high social benefit and economically sustainable, to contribute to both nature and the future.

For a sustainable future, we act with the principle of responsible purchasing.



## CARBON FOOTPRINT INFORMATION TEXT

As Granada Luxury Okurcalar Hotel, as a nature-friendly and sustainable tourism business, we see it as a responsibility to measure the environmental impacts of our activities and share them transparently.

Carbon dioxide (CO<sub>2</sub>) emissions resulting from energy sources such as fossil fuels consumed by the means of transportation used by our guests to reach our facility by air and road, and liquefied natural gas (LPG) consumed to meet basic needs such as electricity, heating-cooling systems, and kitchen used in the services we offer in our hotel have been calculated annually.

 Total Carbon Footprint for 2025:

◆ 22.1 kg CO<sub>2</sub>

(Annual total carbon dioxide emissions of the facility)

 While these figures transparently reveal the impact of Granada Luxury Okurcalar Hotel on nature, we are taking strong steps towards our goal of reducing our carbon footprint with strategies such as energy efficiency, waste management, transition to renewable energy sources and sustainable purchasing to reduce this impact.

 Our Goal:

To reduce carbon emissions every year by acting in accordance with the principles of environmental sustainability without compromising guest satisfaction and to leave a more livable world to future generations.

You have made an environmentally friendly holiday choice by staying at our facility. Thank you.  
Granada Luxury Okurcalar Hotel Management



## OUR ENVIRONMENTALLY FRIENDLY ENERGY USE POLICY

As Granada Luxury Okurcalar Hotel, we prefer environmentally friendly and efficient systems in energy use in line with our sustainability principle. Energy planning throughout the facility is designed to minimize our impact on nature.

### ◆ Natural Gas Usage:

The use of natural gas in our facility is limited to kitchen production areas only. This limited use aims to increase energy efficiency while keeping carbon emissions to a minimum.

### ◆ Hot Water Production:

Hot water used in guest rooms and public areas is provided by environmentally friendly heat pumps. Heat pumps offer high efficiency with low carbon emissions by using renewable energy sources instead of fossil fuel consumption.

### ◆ Charcoal Grill Systems:

In charcoal grill systems used in our restaurants, electrostatic filters and carbon filter devices are preferred in order to reduce environmental impacts. These systems; It provides a cleaner working environment for both our employees and environmental health by preventing the release of smoke, particles and bad odors into the atmosphere to a large extent.

At Granada Luxury Okurcalar Hotel, we consider not only efficiency but also our responsibility to nature when choosing our energy sources. We continue our efforts to become a more environmentally friendly facility every day.

