



BUREAU
VERITAS

Bureau Veritas Certification

MRH TURİZM OTEL İŞLETMELERİ A.Ş.

Bureau Veritas Certification certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO 10002:2018

The following site is part of the Management System of the above organisation:

GRANADA LUXURY BELEK

BELEK MAH. CUMHURİYET CAD. NO:7/102 SERİK, ANTALYA, TÜRKİYE

HANDLING AND EVALUATION CONSUMER COMPLAINT FOR HOTEL
MANAGEMENT, ACCOMMODATION, FOOD, BEVERAGE AND MEETING SERVICES

Certificate No. TR012893-002

Version: 1 Issue date: 31-01-2024

The validity of this certificate depends on the validity of the main certificate, which expires on: 30-10-2026

İBRAHİM TAGAY
Certification Manager



Head Office: Esas Maltepe Ofis park Altayçeşme Mah. Çamlı Sok. No: 21 Kat: 8
Maltepe, İstanbul, 34843 Türkiye

Further clarifications regarding the scope and activity of this certificate, and the applicability of the management system requirements, please call: +90 216 518 40 50